

Babcock Ranch Water Utilities

As Operated By Town & Country Utilities
and Babcock Ranch Irrigation

One Time Usage Waiver Form

As a customer of Water Services Division of the Babcock Ranch Community Independent Special District (BRCISD) you have the right to request a One-Time Waiver in accordance with the BRCISD Billing Adjustment Policy.

After we have received your request for a One Time Unexplained Usage Waiver and reviewed the paperwork, you will receive an Adjustment Letter with the amount of your waiver and what your new balance is. If you have bank drafting set up on your account, your amount will be corrected or removed, whichever is applicable.

One Time Waiver: Allow 10 business days to process the waiver. This is a ONE-TIME waiver for unknown usage. This is only granted once per customer per location for unknown usage only. This will actually lower your water/sewer bill to your prior Six (6)-month average as a one-time courtesy. Read your meter every day for Seven (7) consecutive days and record the readings on the following page (page 6). Indicate if your leak indicator is moving or not.

Date Repaired: _____

Detailed Description: _____

Account Number: _____

Account Name: _____ Phone No: _____

Service Address: _____

Signature: _____ Date: _____

Keep your original bill and e-mail appropriate documentation to: Customerservice@brcisd.com

E-mail: customerservice@brcisd.com

Telephone: (888) 661-0082

Form 6 - Rev 12.1.2017