



Babcock Ranch Water Utilities

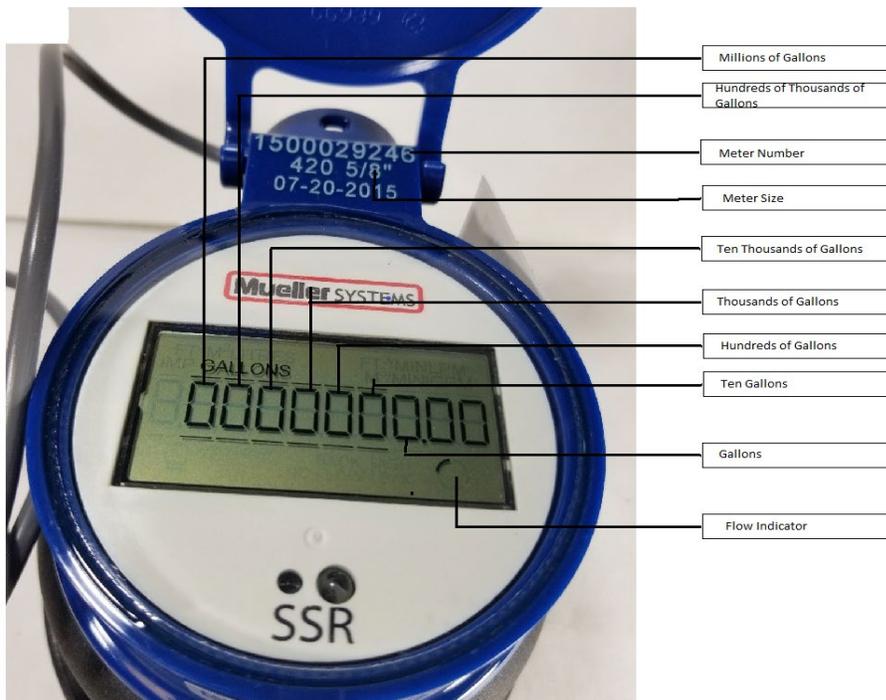
as operated by Town & Country Utilities and Babcock Ranch Irrigation

Reading Your Meter

Below you will find information on how to read your water meter and to research your usage. If your bill is higher than normal please read and record your meter reading first. If your reading is correct, check your leak indicator carefully. Your indicator should NOT be moving if you are NOT using water. If you would like additional information on how to investigate in further detail, please contact us.

1. Locate Meter
2. Open or remove meter box lid.
3. Confirm meter number. This is usually on the brass or plastic meter cap.
4. Record all digits on meter from left to right. Include the stationary 0 at the end.
5. Make a note of any movement. Movement on the meter when no water is being used may indicate a leak.
6. Please note that meter types do vary so your meter may appear a little different than the example below.

***The leak (flow) indicator is a small round display on the lower right side of the meter that spins when water advances through the meter. Continued spinning or erratic movement means there is water being used and a possible leak. However, please note that it may also move slightly due to system pressure changes. Should it appear you have a leak, make note of the meter reading, needle hand, and dial locations then do not use any water for several hours. Re-read the meter to determine if you do have a leak.



Most of the residential locations have either a 5/8 X 3/4" meter or a 1" meter. A 5/8 X 3/4" meter is capable of putting out 20 gallons of water per minute. A 1" meter can put out 50 gallons of water per minute. Meters are read and you are billed in 1,000 gallon increments although most meters register to the individual gallon. The meter dial is read like an odometer of a car (see picture) consisting of a row of numbers from left to right. Since these meters are located in the ground they are often covered with dirt, leaves or other debris. Meters may be read by sight or electronically using an advanced meter reading system. Should you have any problems locating your meter, obtaining a reading, or have any other questions, please contact us for assistance.